



Part-time Spa Therapist

Position Summary:

The Spa Therapist is a key member of Fusion Spa team and is responsible for administering beauty treatments in a professional, friendly and person-centred manner and that ensure Fusion Spa at Bryn Meadows is a welcoming environment for all. ESPA training would be desirable, but is not essential.

Reporting directly to the Spa Manager you will be required to:

- As part of the Spa team, help to create an outstanding experience for the customer, so that customers are greeted and beauty treatments administered in a professional, friendly, and timely manner.
- Maintain professional and technical knowledge.
- Ensure clients consultation cards are completed prior to administering beauty treatments.
- Protect employees and customers by providing a safe and clean spa and leisure environment and undertake cleaning duties as required all in line with Bryn Meadows strict COVID policy.
- Provide spa tours to encourage membership and beauty treatment sales.
- Promote sales and promotions of products and services within Fusion Spa to stimulate sales and customers.
- Ensure service standards are maintained to a high standard and that problems are dealt with cooperatively, fairly and with care.
- Ensure adherence to all company policies, procedures and guidelines.
- Clock in and clock out of work every shift.
- Maintain positive employee relations by keeping open lines of communication with all members of the Spa team and other departments.
- Attend monthly spa staff meetings as requested.
- Provide regular performance management support to all beauty staff and spa assistants if required.
- Ensure all equipment is maintained in good working order and advise the Spa Manager and/or the duty manager.
- To perform any duties reasonably requested by the Spa Manager or Leisure Manager. You will need to be able to work on your own initiative. Working variable hours (on a rota basis) to suit business needs, including evenings, weekends, bank holidays and sick cover. The ideal candidate will be hardworking and quick to learn, with a high attention to detail.

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Please send CV to katie.williams@brynmeadows.co.uk